

The City of Tracy Paratransit bus service.

With TRACER Paratransit, the buses run from morning to early evening. Paratransit service means that if you need door to door service and you are a senior, (age 60 and older) or has a certified disability, you can use this unique service.

It's reliable. It's convenient.

The map in this brochure indicates the service area for TRACER Paratransit. If you are a senior or disabled passenger, you can use the service throughout the service area. If a general public passenger, you can only use TRACER Paratransit if your trip begins or ends outside the city limits in the surrounding unincorporated areas. You can also call (209) 831-4BUS for more detailed information.

Now take the bus.

To reserve or request a ride, call (209) 831-4BUS. You will be given a 30 minute window for bus arrival. As your bus approaches, be ready to go, since drivers can only wait 5 minutes. Once on board, pay your fare, take a seat and enjoy the ride.



Fares

TRACER Paratransit accepts cash and prepaid fares. The 10-ride ticket books, valid for only Seniors and certified disabled passengers can be purchased from the bus driver, TRACER Office at 520 Tracy Blvd and Tracy Parks & Community Services Office at 400 E. 10th St for \$12.50. This saves you the trouble of carrying exact change

Senior (age 60+)	\$1.25
Disabled/ADA	\$1.25
ADA attendant with an ADA-certified passenger	Free
General Public (ages 0-59) and Unincorporated areas, Guests	\$1.25
Same Day Appointment Surcharge	\$.50

Service Hours and Days

TRACER Paratransit is available Monday through Friday 7:00 AM to 7:00 PM. The service operates Saturday from 9:00 AM to 5:00 PM.

TRACER does not operate on Sundays or the following holidays: New Year's day, Memorial day, Independence Day, Labor day, Thanksgiving and Christmas day.

Contact Information

We hope to hear from you. We welcome your comments, compliments and suggestions, Call us at:

209-831 -4BUS

Certifications

Seniors (age 60+) and disabled passengers who use TRACER Paratransit must be certified. Applications are available at the Senior Center, Parks and Community Service Office, City Hall, Buses, Library, Heritage Place, TRACER Office and by calling (209) 831-4BUS. Once certified, you will need to show your Paratransit Card each time you board the bus.

Tips for Paratransit Service

If you need the bus for an appointment, it is recommended that you call at least one day in advance of your appointment to ensure timeliness. Same day appointments are subject to a \$.50 surcharge.

Service is best provided when passengers make their reservations prior to their scheduled time. 1 to 7 days in advance is encouraged. Advanced scheduling allows TRACER Paratransit to provide service to persons going to the same or nearby destinations.

When calling, be prepared to tell the dispatcher, where you are at, where you are going, your telephone number, the time you need to be there, when you want to return and if you have an attendant.

You can request reservation service to be picked up from your departure point at the same time everyday as well as to arrange for your return trip home. Call dispatch to sign up for this service.

Since our drivers are not allowed to enter a private residence and they must keep their bus in sight at all times, please wait at the entrance of your pickup locations and be visible to the bus driver.

Our drivers can only wait five minutes at each stop. Please be ready!

Our drivers can only assist you to your door and carry up to 3 shopping bags. So please plan your trips accordingly.

Prevent no shows! Please call TRACER dispatch at 831-4BUS if you cannot make the trip, so other passengers can use the service.

Accessible Services

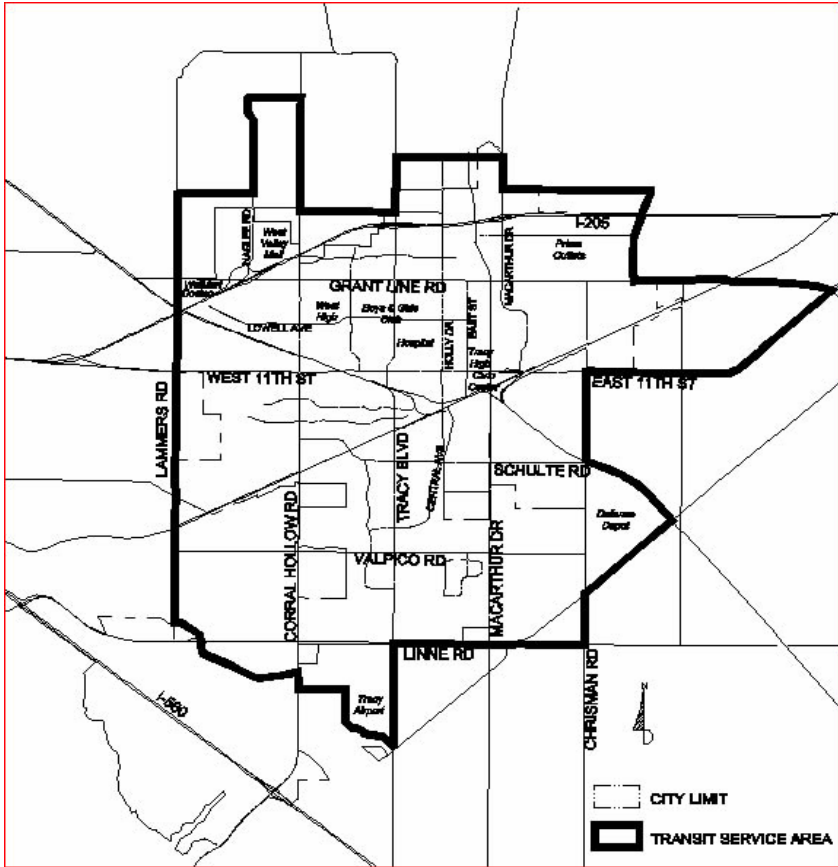
Wheelchairs must be in good working order. Our drivers are not allowed to push wheelchairs up or down inclines or over barriers. We encourage wheelchair users to remain in their chair and wear a lap belt during loading and unloading, as well riding on the bus.

Regional Paratransit Services

SJRTD County Area Transit Countywide General Public Dial-A-Ride and Elderly & Handicapped Dial-A- Ride provides countywide dial-a-ride service Monday thru Friday from 7AM to 7PM. For information and reservations call

1-800-367-7433

Or visit www.sj-smart.com



General Public passengers are eligible to ride TRACER Paratransit ONLY if your trip begins or ends in the unincorporated areas outside the city limits of Tracy within the service area shown above. Otherwise you can use TRACER Fixed Route. Call dispatch at (209) 831-4BUS for more information

TRACER
520 Tracy Blvd
Tracy, CA 95376



Inside TRACER Paratransit Information



Paratransit



It's easier than ever to get around town

Paratransit Information Brochure
Effective July, 1, 2004
For Reservation & Information call
(209) 831-4BUS
www.ci.tracy.ca.us



*Creating Community in Tracy
by Connecting People to Places*